Executive Summary: Canada’s legitimate digital marketplace for copyright materials remains hampered by widespread infringement, including: stream-ripping services that undermine legitimate music streaming, video-on-demand (VOD), and download offerings; subscription piracy services (infringing paid Internet Protocol Television (IPTV) and VOD services) and the ever-increasing Canadian re-sellers of these services; streaming sites and other online sources for unauthorized movies and TV shows; piracy devices (PDs) and apps, readily available both online and in the retail market that suppress demand for legitimate digital streaming and VOD services; and the sale of devices and software for circumventing access controls on video game consoles. Canadian upstream piracy providers are also actively engaged in the theft of telecommunication signals that provide content to other subscription piracy services. The country has made some progress in shedding its reputation as an online piracy haven, but too many Canadian Internet businesses allow their services to be abused by pirate operators, and inter-industry cooperation remains insufficient. Government at all levels continues to allocate insufficient resources and strategic priority to enforcement of copyright laws, especially online, and significant market access barriers continue to impede U.S. film and TV producers and distributors.

The mandated parliamentary review of Canada’s Copyright Act that was initiated in 2017 should have been a vehicle for addressing many of these problems, as many of the recommendations of the Parliament’s Standing Committees on Canadian Heritage (Heritage Committee) and Industry, Science, and Technology (Industry Committee) would have improved copyright protection and enforcement in the country. However, the Government of Canada has not acted upon these recommendations, including the Heritage Committee’s recommendation to amend the Copyright Act to clarify that the fair-dealing exception for education should not apply to educational institutions when the work is commercially available. Instead, the government initiated further consultations on copyright reform on a discrete set of issues in 2021. Meanwhile, the shortcomings in Canada’s current copyright regime remain unaddressed. Prior IIPA submissions have detailed the many urgent problems, including the decline of the educational publishing market as a result of the fair-dealing exception for education, lack of effective remedies and legal incentives to combat growing online piracy, an unjustified radio royalty exemption, a wholly ineffective “notice-and-notice” system, a globally anomalous exception for user-generated content (UGC), and weak enforcement. Many of the parliamentary committee recommendations address these concerns, and IIPA urges the Government of Canada to swiftly implement those recommendations to improve both the law and enforcement.

IIPA is encouraged that despite the absence of specific legislation, Canadian courts have issued and upheld injunctive relief against intermediaries whose services are used to infringe copyright. IIPA is also encouraged that Canada has now implemented its obligation to extend the general term of protection for works as required by the U.S.-Mexico-Canada Agreement (USMCA) by issuing an Order in Council that fixes December 30, 2022, as the day on which the amendments to the Copyright Act that were included in Division 16 of the Budget Implementation Act, 2022, No. 1 came into force. These amendments to the Copyright Act extended the general term of copyright protection for all works measured by the life of the author plus 70 years (previously, life of the author plus 50 years) in accordance with Canada’s obligations under the USMCA. However, in addition, Canada should remedy its deficient online copyright liability regime, which lags behind global norms. IIPA urges the U.S. government to remain extensively engaged with Canada on this and other important intellectual property (IP) issues in 2023.
PRIORITY ACTIONS REQUESTED IN 2023

- Address the crisis in the educational publishing market, by clarifying that the fair-dealing exception for “education” does not apply to educational institutions when the work is commercially available.
- Harmonize remedies for collective management organizations (CMOs) under the Copyright Act.
- Counter online piracy in Canada by strengthening legal incentives for Internet service providers (ISPs), hosting providers, and all other intermediaries to cooperate with copyright owners, in accordance with international best practices, including by: expressly allowing rights holders to obtain no-fault injunctive relief against intermediaries whose services are used to infringe copyright (codifying the recent positive case law in this area (see below)); reforming the currently inadequate and globally anomalous “notice and notice” regime in favor of a more effective mechanism; clarifying and limiting the scope of the safe harbor provisions to ensure they apply only to passive and neutral intermediaries that do not contribute to infringing activities; and introducing measures that have been demonstrated effective in preventing or restraining infringement.
- Ensure that recorded music producers and performers are fully compensated for all forms of radio broadcasting of their recordings, including by elimination of the radio royalty exemption.
- Eliminate or at least clarify the UGC exception, in accordance with parliamentary recommendations and Canada’s international obligations.
- Prioritize enforcement against online piracy (including stream ripping), the operation and sale of subscription piracy services, and the trafficking in PDs and apps and other circumvention software tools and modification services.
- Provide the Royal Canadian Mounted Police (RCMP), Crown Prosecutors, and local law enforcement the resources and training required to implement the foregoing priority.
- Ease long-standing market access barriers for U.S. movies and TV programming, in accordance with Canada’s USMCA commitments.

THE DIGITAL MARKETPLACE IN CANADA

Canada remains one of the leading markets for online commerce of U.S. copyrighted works. The Canadian Internet Registration Authority (CIRA) reports that 71% of Canadians say they spend at least one hour per day watching TV or movies online. About four in 10 Canadians spend more than three hours per day watching TV or movies online. The legitimate online video market is growing in Canada, with studios and other producers continuing to work with multiple partners and platforms. In 2021, Canadians subscribed to a wide variety of services offering movies, TV programming, or both, online, with 61% of all Canadians reporting that they subscribe to Netflix, 40% subscribing to Amazon Prime Video, and 23% subscribing to Disney+. The International Federation of the Phonographic Industry’s (IFPI) Music Consumer Study for 2022 (MCS) found that two-thirds of the time that Internet users in Canada listen to music is spent listening online through streaming services. Canadian total recorded music revenues grew by 12.6% in 2021. Streaming was the key to growth, with streaming total revenues up by 18.0% from US$385.4 million in 2020 to US$454.8 million in 2021. Streaming’s share of total music industry revenues continues to grow, increasing to 77.9% in 2021, and digital consumption methods overall are now nearly 82% of all recorded industry revenues. In 2021, 49% of Canadian adults and 70% of Canadian children played video games regularly with other people, and 53% of Canadians engaged in gaming for about 7.9 hours per week.

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2 CIRA, Trends in Internet Use and Attitudes: Findings from a Survey of Canadian Internet Users, March 2022, p. 73, available at https://static.cira.ca/2022-05/CIRA%20Internet%20Factbook%202022%20Public.pdf?VersionId=B1kRZbKIKKo9t4y4aNLokKfkmss1d.
3 Id.
4 Id. Trends in Internet Uses, at p. 79.
5 International Federation of the Phonographic Industry (IFPI), 2022 Music Consumer Study (MCS).
6 Id. at page 140.
7 Id.
8 Id.
10 Id. at p. 4.
Evidence persists, however, that the digital marketplace for copyrighted content in Canada continues to face challenges in realizing its full potential due to competition from illicit online sources. In 2022, 22.4% of Canadians accessed pirate services. Stream-ripping services, now the leading form of music piracy in Canada, are a major contributor to this problem. Stream ripping enables users of licensed streaming services, like YouTube, to convert streams into unauthorized audio downloads that can be stored and replayed at will, with no royalty payment to rights holders. In a survey of Canadian Internet users, 19.4% of users aged 16 to 64 said they had downloaded music content through stream ripping in the last month. Stream-ripping services undermine the legitimate markets both for streaming and for licensed music downloads. In the third quarter of 2022, the most popular stream-ripping sites in Canada were YTMP3.cc (5.1 million visits from Canada), ssyoutube.com, and y2mate.is (2.5 million and 1.9 million visits respectively in the same period). Dozens of websites, software programs, and apps offering stream-ripping services find an eager marketplace in Canada. Use of peer-to-peer (P2P) sites remains high, with BitTorrent indexing sites including Rarbg, The Pirate Bay, and 1337x popular in Canada. Cyberlocker sites, such as Mega, Uptobox, GoFile, and Rapidgator, are also a common way to illicitly access recorded music.

As with music piracy, online movie and television piracy remains a formidable challenge in Canada, inflicting major financial harm. NERA Economic Consulting and the Global Innovation Policy Centre (GIPC) estimates the commercial value of pirated digital film content at US$285.7 billion and the commercial value of pirated digital television content globally in 2017 at US$280.5 billion. The displacement of legitimate economic activity by piracy has a negative impact on economic growth. Research by Carnegie Mellon University found that if pre-release piracy could be eliminated from the theatrical window, U.S. and Canada box office revenue would increase by 14-15% (equivalent to approximately US$1.5 billion per year). According to the Government of Canada’s own study published in May 2018, more than one-quarter (26%) of content consumers reported having “consumed” (downloaded, streamed, or accessed) illegal online content in the previous three months, and movies (36%) and TV shows (34%) were among the forms of content most likely to be illegally “consumed.” Canadians made 2.6 billion visits to piracy sites in 2018, and the nature of this piracy continues to evolve. In 2020, 76% of Canadians’ visits to sites used for online piracy were to non-P2P sites, including streaming sites and cyberlocker (host) sites, up from 39% in 2015. Mimicking the look and feel of legitimate streaming services, infringing streaming websites continue to overtake P2P sites as a highly popular destination for Canadians seeking premium content in both English and French.

In addition, the subscription piracy ecosystem has continued to grow in Canada, in which widely marketed sellers and resellers of subscription piracy services enable cord-cutting Canadians to obtain unauthorized access to high-quality, digital streaming and VOD content. Many of these illegal services in Canada have generated millions of dollars in revenue, oftentimes laundering the money through seemingly legitimate businesses set up solely for this purpose. The lucrative financial return of an infringing business model encourages a large ecosystem of players including the operator of the service itself, individuals supplying the infringing content, resellers of the service, payment processors, and advertisers. The subscription piracy services offer various forms of subscriptions, ranging from CAD$10 per month to over CAD$130 per year and are accessible through numerous devices, such as computers, mobile devices, and smart televisions. Canadians are also actively involved in the circumvention of technological

11 IFPI, 2022 MCS.
13 The music industry reports that some 93% of Canadians who visited YouTube used the site to access music in 2021.
14 IFPI, 2022 MCS.
18 Id.
protection measures (TPMs) and other means of stealing legitimate signals for the purposes of: (i) making available unauthorized streaming of live television and motion pictures on their own for-profit subscription IPTV service, or (ii) selling the content to other infringing subscription IPTV services available inside and outside of Canada. Sandvine reported in April 2018 that: (1) 10% of Canadian households now have at least one set-top box, computer, smartphone, or tablet running Kodi software, a higher proportion than in the United States (6%); (2) 71% of these households with devices running Kodi software have unofficial add-ons configured to access unlicensed content; and (3) 8% of Canadian households are using known Subscription Piracy services.20

It is nearly impossible to overstate the magnitude of the piracy problem in Canada. Mimicking the look and feel of legitimate streaming services, infringing streaming websites continue to overtake P2P sites as a highly popular destination for Canadians seeking premium content in both English and French.

Canada’s digital marketplace also remains hampered by widespread infringement due to infringing paid subscription piracy services, including infringing IPTV and VOD services; the theft of telecommunication signals (thereby acting as the sources of content for these illegal services); illegal streaming sites and other online sources for unauthorized movies and TV shows; and PDs and apps. These sources remain readily available both online and in the legitimate retail market, suppressing the demand for legitimate digital streaming and VOD services. The film and television industry in Canada continues to battle an influx of operators, sellers, and resellers of infringing paid subscription IPTV and VOD services. Canadian individuals are also actively involved in the ripping and theft of on-demand streams and telecommunication signals for the purposes of: (1) making unauthorized streaming of live television and motion picture programming available to their own for-profit IPTV service or for sale as a “source” for other infringing IPTV services; and (2) for release on P2P sites affecting the Canadian and global markets.

Both online and offline, the legitimate market is challenged by trafficking in PDs or set-top boxes (STBs), sold pre-loaded with infringing applications or as part of illegal IPTV subscription packages. Easily and widely available, STBs are sold online on dedicated Canadian-owned-and-operated websites, on third-party marketplace sites, and in traditional retail locations throughout Canada. The sale of paid subscription piracy services and STBs in otherwise legitimate retail spaces, combined with the deceptive marketing and high-quality promotional materials produced by those selling these products and services, has led to consumer confusion regarding their legality. Canadian piracy operators remain involved in the coding and development of infringing add-ons and Android application packages (APKs) that enable subscription piracy services and mass-market STBs to access streaming services without authorization. As discussed below, enforcement actions against these abuses are beginning to bear fruit, but the problem remains serious and widespread.

Sites dedicated to distributing tools to circumvent access or copy controls used by copyright owners remain active in Canada, despite the enactment of anti-circumvention prohibitions as part of the 2012 copyright reform, as well as subsequent court decisions enforcing these statutes. The video game industry reports that in 2022, Canada ranked 10th in the world for console game piracy and 33rd for PC/Mac game piracy. Canada also ranked 31st in the world for all game-related P2P piracy.

COPYRIGHT ENFORCEMENT IN CANADA

For Canada’s main federal law enforcement agency, the RCMP, IP crimes are neither a strategic nor an operational priority. Indeed, the RCMP has been transferring its case files to municipal police forces, which, like the RCMP, too often lack the human and financial resources, and the strategic mandate, to properly investigate IP crimes or to prepare the cases for prosecution. Thus, while local police agencies have generally responded well to anti-piracy training programs offered by industry, they are simply unable to effectively deal with organized copyright piracy, and thus, increasingly fail to pursue even well-documented referrals from industry. However, there has been some recent progress. For example, recently, local law enforcement has engaged positively with rights holders in two separate

20 Id.
cases involving infringing subscription IPTV services, including a Nova Scotia case with multiple criminal charges. As both matters are ongoing, the ultimate outcome—and the resulting deterrent impact—remain to be determined. The non-statutory barriers to effective enforcement, as identified in parliamentary reports going back more than a decade, remain basically unchanged because Canadian law enforcement remains under-resourced, and too few agencies consider it a priority. Given the widespread availability of hundreds of subscription piracy services, more resources are needed to address this growing problem.21

Similar problems arise with Canadian prosecutors and courts. Historically, Crown Prosecutors have been reluctant to seek the breadth of remedies for IP crimes. This issue often arises due to a knowledge gap concerning the prosecution of IP crimes, a problem that is amplified when dealing with emerging piracy models, such as infringing IPTV or VOD services. While there have been some recent prosecutions, ongoing education of Crown Prosecutors is key to ensuring Canada stays ahead of emerging piracy business models.

While IIPA has seen positive engagement by law enforcement, a lack of law enforcement resources and Crown counsel awareness of the applicable laws remain significant challenges for rights holders. Few resources are dedicated to prosecutions of piracy cases; prosecutors generally lack specialized training in prosecuting such offenses, and too often dismiss the file or plead the cases out, resulting in weak penalties. In addition, Canadian customs procedures place a legal compliance burden on rights holders (who must file a claim and track down importers of counterfeit goods) rather than on importers. The Canadian government should change these procedures so that this burden falls on the importer, as is the case in the United States.

It is more important than ever for the U.S. government to press Canada to initiate and adequately fund a coordinated federal law enforcement effort against copyright piracy, including specialized training regarding subscription piracy services, PDs, and other devices and software that enable circumvention of TPMs, particularly in light of the Heritage Report’s recommendation to increase enforcement efforts. IIPA encourages RCMP, which is a member of the National Intellectual Property Rights Coordination Center (IPR Center), to work collaboratively with U.S. enforcement officials on online piracy cases. Since the availability of pirated products (and of PDs or other circumvention tools) will not be reduced without criminal prosecutions against traffickers and the imposition of deterrent sentences, particularly jail time, Crown Counsel must take on and fully prosecute more copyright infringement and TPMs circumvention cases and should be provided with the training and other support that is needed. IIPA members remain ready to assist and have extended offers to provide such training. In addition, Canadian courts should more consistently issue deterrent sentences, including jail time for piracy cases.

While the introduction of the “enablement” provision has been a helpful tool for addressing online piracy in terms of sites and services themselves, the lack of adequate tools in the Copyright Act concerning Canadian intermediaries continues to hamper enforcement against rogue sites or services in Canada. The Government of Canada must strengthen legal incentives for hosting providers, payment processors, advertising networks, domain registries and registrars along with other intermediaries, to stand by their terms of service, which often clearly outline an intolerance for copyright infringing activities, and to cooperate with rights holders, thereby deterring piracy from taking place via their services.

**Case Law:** Several Canadian court decisions reflect positive trends that legislation implementing the copyright review recommendations should affirm and build upon. Some directly involve provisions of the Copyright Modernization Act (CMA).

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On March 24, 2022, the Supreme Court of Canada ("SCC") dismissed the application for leave to appeal filed by TekSavvy Solutions Inc., the sole ISP to oppose the site-blocking order issued by the Federal Court and affirmed by the Federal Court of Appeal (FCA), in TekSavvy Solutions Inc. v. Bell Media Inc. As a result, the decision of the FCA stands and underscores the ability of rights holders to obtain site-blocking orders in Canada on the basis of the courts’ equitable jurisdiction to grant injunctive relief.

On May 27, 2022, on the basis of the decision in TekSavvy Solutions Inc. v. Bell Media Inc, the Federal Court in Rogers Media, Inc. v. John Doe 1 granted the motion filed by the rights holders of live broadcasts of National Hockey League (NHL) games in Canada that the unknown defendants were unlawfully distributing and issued a dynamic site-blocking order for the “live” blocking of NHL games, the first of its kind in Canada.

LEGISLATION AND REGULATION IN CANADA

Term Extension: On November 17, 2022, the Government of Canada issued an Order in Council that fixed December 30, 2022, as the day on which the amendments to the Copyright Act that were included in Division 16 of Budget Implementation Act, 2022, No. 1 came into force. These amendments to the Copyright Act extended the general term of copyright protection for all works measured by the life of the author plus 70 years (previously, life of the author plus 50 years) in accordance with Canada’s obligations under the USMCA.

Diagnosis, Maintenance, or Repair of a Product: Bill C-244, an Act to amend the Copyright Act (diagnosis, maintenance, and repair), proposes to amend the Copyright Act to allow the circumvention of a TPM in a computer program if the circumvention is solely for the purpose of the diagnosis, maintenance, or repair of a product in which the program is embedded. Bill C-244 would also allow the manufacture, importation, distribution, sale, renting, and provision of technologies, devices, or components used for the diagnosis, maintenance, or repair of such products. On October 5, 2022, Bill C-244 completed the Second Reading before the House of Commons and was referred to the Standing Committee on Industry and Technology (INDU) for consideration.

Copyright Board: Amendments to the Copyright Board took effect in April 2019. The amendments introduced statutory rate-setting criteria that require the Board to consider, among other things, the willing buyer/willing seller principle in determining the royalty rates. While the Board may consider other factors, including “any other criterion that the Board considers appropriate,” if implemented properly, the new criteria should be a welcome improvement. It will be very important to ensure that the Board applies the willing buyer/willing seller criterion properly, and that it is not undermined by other amorphous and undefined criteria, such as the “public interest.” The “public interest” criterion—which the Industry Report notes could cause unpredictable results prompting costly, lengthy appeals and significant effects or other tariffs—is unclear and does not have a basis in economics.

The amendments also broaden enforcement prohibitions to cover users who have offered to pay proposed tariffs in addition to users who have paid or offered to pay tariffs that have been approved. It is critical that, in implementation, this broadened enforcement prohibition does not delay or undermine CMOs’ ability to collect royalties from active users. Unfortunately, the July 2021 SCC decision upheld the April 2020 decision by the FCA in York
University v. Access Copyright that the Copyright Board approved tariff issued by Access Copyright is not mandatory and, therefore, not enforceable against York University or other non-licensees. This presents a significant obstacle to a well-functioning market for the collective management of rights. To operate in that market, CMOs require the ability to enforce the rights they represent, in accordance with their mandates from rights holders.

Full National Treatment for Sound Recordings: Canada committed in the USMCA to provide full national treatment for U.S. sound recordings. IIPA applauds the steps Canada has taken to extend full national treatment to all U.S. repertoire on July 1, 2020, without exceptions, limitations, or reservations. Further, in response to the United States’ adoption of the Music Modernization Act (MMA) on April 29, 2020, Canada amended the Ministerial Statement of Limitations, removing restrictions on eligibility, making pre-1972 U.S. recordings immediately eligible for Canadian royalties.

Copyright Modernization Act: In December 2017, Canada’s Parliament launched the copyright law review mandated by the 2012 Copyright Modernization Act (CMA). The review provided an invaluable opportunity for Canada to assess whether the Copyright Act has kept pace with rapid technological and market changes and to upgrade, improve, or correct the Copyright Act where it falls short in today’s digital environment, including correcting deficiencies in the CMA. As IIPA previously reported, the review concluded with the May 2019 release of the Heritage Committee Report called “Shifting Paradigms” (Heritage Report) and the June 2019 Industry Committee Report (Industry Report).

The Heritage Report recognized the negative impact the 2012 amendments, which introduced an undefined “education” as fair-dealing exception, have had on the publishing industry, as well as the “disparity between the value of creative content enjoyed by consumers and the revenues that are received by artists and creative industries” (known as the “value gap”). The Heritage Report included several positive recommendations intended to address these concerns, as well as other significant shortcomings of Canada’s legal framework. Among other things, the Heritage Report recommended that the Government of Canada:

- clarify that fair dealing should not apply to educational institutions when the work is commercially available;
- increase efforts to combat piracy and enforce copyright;
- review the safe harbor exceptions and laws to ensure that ISPs are accountable for their role in the distribution of infringing content;
- harmonize remedies for collecting societies under the Copyright Act;
- narrow the radio royalty exemption so that it applies only to “independent and/or community-based radio stations”;
- increase support for creators and creative industries in adapting to new digital markets;
- create educational materials to raise awareness of copyright provisions and artist remuneration for consumers;
- review, clarify and/or remove exceptions contained in the Copyright Act, ensuring that any exception respects Section 9 of the Berne Convention for the Protection of Literary and Artistic Works;
- ensure that the Copyright Board reviews tariffs for online music services to ensure that royalty payments provide fair compensation for artists; and
- meet international treaty obligations (including Berne Convention, the WTO TRIPS Agreement, and WIPO Copyright Treaty (WCT)).

30 The Copyright Modernization Act (CMA), adopted in 2012, was fully brought into force in January 2015. Section 92 of the Copyright Act mandated that a parliamentary review of Canadian copyright law begin in 2017.
The Industry Report also included some notable recommendations, including that the Government of Canada should: consider evaluating tools to provide injunctive relief against intermediaries in a court of law for deliberate online copyright infringement; monitor the implementation, in other jurisdictions, of legislation making safe harbor exceptions available to online service providers conditional on measures taken against copyright infringement on their platforms; and narrow the radio royalty exemption so it is available to only “small, independent broadcasters.” Unfortunately, in preparing its report, the Industry Committee did not consult the Heritage Committee, which was tasked with examining the specific issue of artist and creative sector remuneration. This lack of consultation created inconsistencies with the Industry Committee’s analysis, resulting in certain recommendations (often on those overlapping issues) that lack an evidentiary basis.

IIPA urges the Government of Canada to swiftly take up the recommendations IIPA has noted in several submissions and adopt needed reforms that have been delayed for too long, including: (1) expressly allow rights holders to obtain no-fault injunctive relief against intermediaries whose services are used to infringe copyright when the intermediary has actual or constructive knowledge of infringing content or links on their services or networks (codifying the recent positive case law in this area (see above)); (2) reform the currently inadequate and globally anomalous “notice and notice” regime in favor of a more effective mechanism; (3) clarify that safe harbors should apply only to passive and neutral intermediaries that do not contribute to infringing activities; and (4) avoid introducing inappropriate licensing tools for the audiovisual sector, such as compulsory licensing and extended collective licensing (ECL).

OTHER DEFICIENCIES IN CANADA’S COPYRIGHT REGIME

Experience in the Canadian market reveals significant deficiencies in its overall copyright regime and unintended adverse consequences from the adoption of the CMA. The main goal of any amendments to the Copyright Act should be to correct these issues.

The Education Publishing Crisis Resulting from Expanded Copyright Exceptions: The bulk of the 2012 CMA consisted of a number of new or significantly expanded exceptions to copyright protection. None has had a more concrete and negative impact than the addition of “education,” undefined and unlimited in application, to the list of purposes (such as research and private study) that qualify for the fair-dealing exception. Previous IIPA submissions have analyzed extensively how the CMA amendments, in combination with broad judicial interpretations of the pre-CMA fair-dealing provisions, led to the weakening of the well-established collective licensing regime to license and administer permissions to copy excerpts of books and other textual works for educational uses, both at the K-12 and post-secondary levels across Canada. This system generated millions of dollars in licensing revenues for authors and publishers on both sides of the U.S.-Canadian border. Authors relied upon it for a considerable part of their livelihoods, and it provided publishers with a return on investment that enabled the development of new content and innovative means to deliver that content to consumers. Unfortunately, there has been little progress in rectifying the current situation, despite the CMA review.

The sense of impunity from copyright responsibility that Canada’s educational establishment displays not only has significantly reduced copyright owners’ licensing revenue for copying, but also has contributed to an overall attrition of revenues from the sale of textbooks and other educational works in Canada. In 2017, it was revealed that Concordia University’s Center for Expanded Poetics was creating high-quality scans of entire books by at least a dozen contemporary Canadian and U.S. poets and making them available for free download, rather than purchasing them for use by students. Although Canadian publishers and authors are the most profoundly impacted, the fallout has reverberated in the U.S. creative sector, because U.S. authors and publishers have always accounted for a significant share of the textbooks, supplementary materials, and other texts used in the Canadian educational sector.

The Heritage Report made recommendations to address this problem, most importantly that the Government of Canada should clarify that the fair-dealing exception should not apply to educational institutions when the work is
commercially available. This would bring needed clarity to Canada’s law regarding the circumstances under which the use of certain works may not require a license. Until the legal framework is clarified, the crisis in the educational publishing sector remains unredressed. Because “education” is not defined in the statute and given the expansive interpretation of fair dealing articulated by Canadian courts, the exception continues to present a risk of unpredictable impacts extending far beyond teaching in bona fide educational institutions (and far beyond materials created specifically for use by such institutions). Unfortunately, with the 2021 SCC decision in the York University v. Canadian Copyright Licensing Agency, the problematic environment for education publishers can now be remedied only through action by parliament. The SCC ruled that certified tariffs are not mandatory, and as such, “not enforceable against York.” Importantly, the SCC did not opine on the fair-dealing question, stating there was no “genuine dispute between the proper parties” about the (fair dealing) Guidelines.

Nor is the educational fair-dealing amendment the only problematic CMA provision for educational publishers. The broad exception in Section 30.04 of the Copyright Act is also concerning. It immunizes nearly anything done “for educational or training purposes” by an educational institution or its agent with respect to “a work or other subject matter that is available through the Internet,” so long as the Internet site or the work is not protected by a TPM.

Canada’s government is aware of the dire state of its educational publishing market. Even the flawed Industry Report acknowledged a problem, although it stopped short of recommending an adequate solution and instead took a wait-and-see approach. Canadian federal authorities, and its Parliament, should be encouraged to address this crisis by expeditiously implementing the corrective recommendations in the Heritage Report, including clarifying the scope of the fair-dealing exception for education. In addition, to prevent educational institutions from circumventing the tariff system, the Copyright Act should be amended to confirm that an approved tariff by the Copyright Board is mandatory in nature, and its enforceability is not dependent upon a person’s assent to, or agreement with, its terms. The goal must be an appropriate balance under which educational publishers and authors are once again compensated for their works, thus ensuring a viable domestic marketplace for commercially published educational materials.

Non-Commercial User-Generated Content (UGC) Exception: The copyright exception for “non-commercial user-generated content,” also merits close scrutiny. This provision allows any published work to be used to create a new work, and the new work to be freely used or disseminated, including through an intermediary (commercial or otherwise), so long as the use or authorization for dissemination (though not necessarily the dissemination itself) is “solely for non-commercial purposes” and does not have a “substantial adverse effect” on the market for the underlying work. The provision could substantially undermine exclusive rights that Canada is obligated to provide under international agreements and treaties, including the WTO TRIPS Agreement, the Berne Convention, the WCT, and the WIPO Performances and Phonograms Treaty (WPPT), and its breadth raises serious questions of compliance with the three-step test for permissible limitations and exceptions. Although the exception has no precedent in global norms, it has spawned would-be imitators. This underscores the importance of removing, or at least clarifying, the UGC exception, in accordance with recommendations in the Heritage Report.

Incentives are Lacking for Necessary Players to Cooperate Against Online Infringement: Canada’s Copyright Act fails to respond adequately to the broader challenge of online infringement. The statute lacks important standard tools that leading copyright regimes now routinely provide to incentivize intermediaries, including advertisers, payment processors, and domain name registrars and their affiliated privacy/proxy registration services, to address copyright infringement, and the tools it does provide fall demonstrably short. As described above, such services, including those offered in Canada, are all too often abused to facilitate online copyright theft.

The enablement provision in Section 27(2.3) establishing civil liability for providing online services primarily for the purposes of enabling acts of copyright infringement, was an important step forward, but it is unduly limited. For example, because it applies only to the provision of services, it is a far less optimal tool for distributors of goods used primarily for infringing purposes. Thus, trafficking in STBs pre-loaded with software applications designed to enable unauthorized access to online streaming services, or even trafficking in such software tools, may fall outside the scope of the provision. Section 27(2.3) also does not apply to those who provide offline services for the purpose of enabling
copyright infringement. The enablement provision’s significant gaps should be corrected to address all actors that enable acts of infringement.

Beyond enablement, the Canadian online enforcement regime relies heavily on the “notice-and-notice” system, in effect since January 2015. The 2021 consultation on a modern copyright framework for online intermediaries explored changes to the notice-and-notice system. However, nothing came of the consultation, which is a significant missed opportunity. No evidence exists that the notice-and-notice system provides any incentives for online intermediaries to cooperate against online piracy, nor was it designed to do so. The system is merely an educational tool aimed at end-users, but no evidence exists that it contributes to mitigation of infringing activity by consumers. Simply notifying ISP subscribers that their infringing activity has been detected is ineffective in deterring illegal activity, because such notices do not lead to any meaningful consequences under the Canadian system. Furthermore, the system creates little meaningful incentive for service providers to attempt to rid their services of illicit material, in effect providing free rein to build services on the back of unauthorized content. In addition, some rights holders report that not all Canadian ISPs are fulfilling their obligations under the statutory system. ISPs have insufficient incentive to respect the legislated notice-and-notice system, because their failure to forward notices from rights holders is without significant consequence.

Moreover, the law lacks incentives necessary for legitimate Internet intermediaries to cooperate with rights holders to combat online infringement. For example, the law’s conditioning of liability for hosting infringing material on obtaining a judgment against an end user is unworkable in practice, particularly regarding valuable, time-sensitive pre-release content, and creates a disincentive for hosting providers to cooperate or take any effective action in the case of content they know or ought to know is infringing. The consistent absence of any criminal enforcement in Canada against even the most blatant forms of online theft completes the picture of a system that is still not up to the challenge.

Canada should revise its law to introduce incentives for intermediary cooperation by clarifying and limiting the scope of the safe harbor provisions to ensure they apply only to passive and neutral intermediaries that do not contribute to infringing activities. Effective action should include removing or disabling access to infringing content expeditiously upon obtaining knowledge or awareness by whatever means, including through a notification sent by a rights holder, and without the requirement for rights holders to first sue and obtain a successful judgement against the infringer; other measures that have been demonstrated effective in preventing or restraining infringement; and maintaining and effectively implementing a policy that provides for termination of accounts of repeat infringers in appropriate circumstances. Such amendments and avoiding broad exceptions that are inconsistent with these principles would help ensure that Canada’s copyright framework for online intermediaries better achieves its underlying policy objectives in an evolving digital world. However, in updating Canada’s safe harbor provisions, regard must be had to the lessons learned in other jurisdictions to avoid importing formulations that have led to “unbalanced” results.33 Canada’s 2020 USMCA implementation legislation did not address these deficiencies. The amendments of Bill C-86 were another missed opportunity. While they further clarified the information to be included in notices of claimed infringement issued to ISPs, the amendments failed to include any meaningful incentives for intermediaries to cooperate with rights holders.

Taken as a whole, the deficiencies in Canada’s online liability regime significantly disadvantage licensed services and continue to send the wrong signals to consumers about whether infringing activities are tolerated. The Heritage and Industry Reports recommend that Canada’s government review the current law to ensure ISPs are accountable for their role in the distribution of infringing content, and that the government monitor the implementation of safe harbor legislation in other jurisdictions as well as other international developments, a clear acknowledgement of Canada’s status as a global outlier on this issue. Canada should follow through on these parliamentary recommendations to make its current regime more effective and provide meaningful incentives to stimulate inter-industry cooperation against online piracy.

Injunctive Relief Needed Against Online Infringement: In accordance with recent case law, Canada should provide tools to effectively address the problem of infringing online content, particularly content hosted outside of Canada, including providing effective injunctive relief against intermediaries whose services are used in connection with infringements of copyright to disable access to such infringing content. A growing list of countries around the world have adopted such a framework to address the serious problem of illegal marketplaces hosted in one country that target consumers in another. The Canadian government should revise the Copyright Act to provide express injunctive relief to effectively disable access to infringing content in line with recent case law.

The Radio Royalty Exemption Should be Removed: A key concern for the music industry is the statutory exemption from protection of recorded music used by commercial radio stations in Canada. The Copyright Board concluded that there is no economic rationale for this provision, which it called a “thinly veiled subsidy” to “large, profitable broadcasters.” This royalty exemption applies only to sound recordings; musical works are fully protected. Furthermore, this exemption discriminates against other Canadian businesses that publicly perform or communicate recorded music (such as online music services, satellite radio, restaurants, or background music suppliers), none of which are subject to such an exemption from paying royalties to sound recording producers and performers. Since 1997, when the radio royalty exemption was enacted, record labels have been deprived of over CAD$160 million (US$121 million) that they would have received in the absence of the exemption. Nor, arguably, does the Canadian system guarantee the “equitable” remuneration that Canada is obligated to provide by Article 15 of the WPPT and that Canada committed to provide under the USMCA. Unfortunately, the 2020 USMCA implementation legislation did not address this problem. Both the Heritage Report and the Industry Report called for narrowing this exemption so that it does not apply to the vast majority of commercial radio stations. The CAD$1.25 million commercial radio royalty exemption should be eliminated.

Provide Full Rights for Communication to the Public of Sound Recordings: The Copyright Act should be amended to provide full rights for communication to the public of sound recordings, which includes the retransmission of sound recordings. This is a major gap in protection for sound recording producers.

Provide Full Rights for Public Performance of Sound Recordings: Although Article 15 of the WPPT is clear that the right to remuneration for public performances encompasses both direct and indirect uses of phonograms, the Canadian Copyright Act (s.72.1) prohibits rights holders from directly licensing “indirect” uses, where commercial businesses like shops or bars play music as part of their business operations or for ambiance, but the music comes from the radio rather than from a CD player or a background music provider service (for example). By prohibiting rights holders from licensing the users who actually use and benefit from their music, this provision fundamentally undervalues the right. Canada should amend the Copyright Act to ensure that the right allows the direct licensing of such uses in accordance with Article 15 of the WPPT.

TECHNICAL ASSISTANCE AND COOPERATION

MPA-Canada provides technical assistance to and cooperation with Canadian authorities, including: (1) offers training to police officers, Crown counsel, government inspectors, and other entities involved in the Internet eco-system (such as e-commerce solutions, payment processors, and hosting providers) on all aspects of motion picture piracy via formal presentations throughout the year; and (2) participates in meetings with the Intellectual Property Rights (IPR) Enforcement Working Group, which is comprised of government, law enforcement, and rights holders, concerning the current and future state of affairs surrounding IP enforcement in Canada.

MARKET ACCESS IN CANADA

Significant market access issues continue to impede participation by U.S. film and TV producers and distributors in the Canadian market. Unfortunately, Canada has not made progress on certain long-standing market
access issues as part of its USMCA implementation efforts, and as noted below, is considering additional measures that would discriminate against foreign online digital service providers. In accordance with its market access commitments in the USMCA, Canada should change course and eliminate the following measures that restrict access by U.S. film and TV producers to Canada’s market.\(^{34}\)

**Television Content Quotas:** The Canadian Radio-television and Telecommunications Commission (CRTC) imposes two types of quotas that determine both the minimum Canadian programming expenditure (CPE) and the minimum amount of Canadian programming that licensed Canadian television broadcasters must carry (Exhibition Quota). Such quotas are discriminatory and artificially inflate the amount expended on, or the time allocated to, Canadian programming. First, large English-language private broadcaster groups have a CPE obligation equal to 30% of the group’s previous year’s gross revenues from their conventional services and discretionary services (specialty and Pay-TV) combined, but there is some flexibility as to allocation among the services within the group. CPE obligations have also been assigned to independent signals and to independent discretionary services that have over 200,000 subscribers upon renewal of their licenses and are based on historical levels of actual expenditures on Canadian programming.

Second, per the Exhibition Quota, private conventional broadcasters must exhibit no less than 50% Canadian programming from 6 p.m. to midnight. Private English-language discretionary services (specialty and Pay-TV) must exhibit no less than 35% Canadian programming overall.

**Non-Canadian Signal and Service Restrictions:** Canadian broadcasting distribution undertakings (BDUs), such as cable, IPTV, and direct-to-home satellite, must offer more Canadian than non-Canadian services. These protectionist measures inhibit the export of U.S. media and entertainment services. BDUs must offer a “skinny basic” tier for not more than CAD$25 per month that may include one set of “U.S. 4+1” (ABC, CBS, FOX, NBC, and PBS) from the same time zone as the BDU’s headend, where available, if not, from another time zone. BDUs may also offer an alternative basic tier that includes the same set of U.S. 4+1 signals. A BDU may offer a second set of U.S. 4+1 signals to its subscribers only if it receives authorization by the CRTC pursuant to a condition of license. Unless otherwise authorized by condition of license, the second set of U.S. 4+1 signals may be offered only to cable or satellite subscribers who also receive at least one signal of each large multi-station Canadian broadcasting group originating from the same time zone as the second set of U.S. signals.

Except as permitted in a BDU’s license from the CRTC, all other non-Canadian signals and services may be carried on only a discretionary basis and must be selected from the list of non-Canadian programming services authorized for distribution (the Authorized List) approved by the CRTC and updated periodically. A service will not be added to the Authorized List if a competitive Canadian pay or specialty service (other than a national news service) has been licensed. Further, a service may be removed from the Authorized List if it changes formats and thereby becomes competitive with a Canadian pay or specialty service, if it solicits advertising in Canada, or if it does not conduct its negotiations and enter into agreements with BDUs in a manner that is “consistent with the intent and spirit of the Wholesale Code.” A principal purpose of the Wholesale Code is to prohibit contractual terms that discourage or penalize the offering of services on a stand-alone basis.

**Proposed Obligations on Non-Canadian Digital Services:** Non-Canadian digital services delivered over the Internet are currently exempt from most requirements under the Broadcasting Act. However, Parliament is in the final stages of considering proposed legislation (Bill C-11) that will provide the CRTC with the explicit power to regulate non-Canadian digital media services, including the power to make regulations that would impose financial, discoverability, and reporting obligations to support the Canadian broadcasting system. On June 21, 2022, the House of Commons completed the Third Reading of Bill C-11 and the Senate subsequently adopted the report of the Standing Senate Committee on Transport and Communications (TRCM) on December 14, 2022.

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\(^{34}\) IIPA expects that if Canada resorts to the “cultural carve out” under Article 32.6 to avoid implementing any of its obligations under the USMCA, USTR will use the robust retaliation provision under that provision to ensure that Canada meets its commitments.
Broadcasting Investment Limitations: The Broadcasting Act provides that "the Canadian broadcasting system shall be effectively owned and controlled by Canadians." Pursuant to a 1997 Order in Council, all broadcasting licensees, which are both programming undertakings (conventional, pay, and specialty television) and distribution undertakings (cable and IPTV operators and satellite television distributors), must meet certain tests of Canadian ownership and control: (1) a licensee’s CEO must be Canadian; (2) at least 80% of a licensee’s Directors must be Canadian; and, (3) at least 80% of the licensee’s voting shares and votes must be beneficially owned and controlled by Canadians. If the licensee is a subsidiary corporation, its parent must be Canadian and at least two-thirds of the voting shares and votes of the parent must be beneficially owned and controlled by Canadians. The parent corporation or its directors cannot exercise control or influence over the programming decisions of its licensee subsidiary where Canadians own and control less than 80% of the voting shares and votes, the CEO of the parent company is non-Canadian, or less than 80% of the directors of the parent corporation are Canadian. In such circumstances, the CRTC requires that an “independent programming committee” be put in place to make all programming decisions pertaining to the licensee, with non-Canadian shareholders prohibited from representation on such independent programming committee. No other developed market in the world maintains such discriminatory foreign investment limitations.

Québec Distribution Restrictions: The Québec Cinema Act severely restricts the ability of non-Québec-based film distributors to do business directly in Québec. Film distributors that were members of the Motion Picture Association (MPA) as of January 1, 1987 are permitted to apply for a Special License for any film produced in English that meets the less restrictive requirements set out in an Agreement between the MPA and the Québec Minister of Culture and Communications. The Agreement was revisited in 2022 and was extended for seven years.

Proposed Online Streaming Act: In February 2022, the government introduced Bill C-11, the Online Streaming Act, which proposes to update the Canadian Broadcasting Act to provide for the regulation of streaming services by bringing these services under the regulatory authority of Canada’s broadcasting and telecommunications regulator the CRTC. The Online Streaming Act would provide the CRTC with the explicit power to regulate non-Canadian digital services delivered over the Internet, including granting the CRTC the power to make regulations that would impose financial, discoverability, and reporting obligations to support the Canadian broadcasting system. CRTC regulations issued under the Online Streaming Act will be guided by a government-issued Policy Direction, expected to be released following passage of the Bill C-11. It remains to be seen how the Online Streaming Act will affect the creative industries, and it contains some ambiguities, for example, the scope of authority to prescribe measures to foster the discoverability and promotion of Canadian content. The Minister has made numerous statements about how the legislation is intended to operate (e.g., that the CRTC would not have authority to issue orders impacting the algorithms of streaming platforms), but those intentions are not always expressly reflected in the text of the Bill. IIPA continues to monitor Bill C-11 and any effects it may have on IIPA members.

Online Harmful Content: On March 30, 2022, the government appointed an expert advisory group on online safety to advise on developing a legislative and regulatory framework to address harmful online content and how to best incorporate the feedback received during the consultation that took place between July and September 2021. Bill C-36, which was tabled on June 23, 2021, but did not pass due to the 2021 election, targeted five categories of harmful content: terrorist content; content that incites violence; hate speech; nonconsensual sharing of intimate images; and child sexual exploitation content. A summary of the panel conclusions and recommendations was published online on June 15, 2022. IIPA continues to monitor the government’s work and any effects it may have on the broader online ecosystem.

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COMPLIANCE WITH EXISTING OBLIGATIONS TO THE UNITED STATES

Canada’s international agreements with the United States most relevant to copyright obligations include the WTO TRIPS Agreement and the USMCA. As noted above, some aspects of Canada’s current copyright regime may raise significant issues of compliance with these agreements (for example, whether Canada’s copyright exceptions, as applied, comply with the well-established “three-step test”), and Canada’s market access restrictions raise issues regarding its commitments under the USMCA.


39 See TRIPS Article 13 and USMCA Article 20.64.